

Wimbolt Pty Ltd (trading as Blue Jalappeno) Terms and Conditions

Disclaimer

We accept no liability for any problems resulting from installing our extensions. We strongly recommend you do not install directly to a live server and we recommend you take full backups of your installation and your database.

Customer Service

We will respond to any service issues within 1.5 business days. For feedback or enquiries we will respond within 3 business days. Bugs or errors in an extension are rare, and will be fixed at the earliest possible opportunity and for free. Issues resulting from environmental conditions or changes to our software are not covered by our support and will attract a consultancy charge.

Licensing

One extension license is limited to one live and one test installation of Magento.

Refunds and Returns

As our software is open source we do not provide refunds. We recommend you contact us prior to purchase if you are unsure whether an extension will meet your requirements.

Upgrades

You are entitled to 1 year of free upgrades for Magento 1.X releases. Magento 2 is not covered in this upgrade but you will be offered a significant discount.